

ONE-YEAR LIMITED PRODUCT WARRANTY ON PARTS AND LABOR

Parts and Labor

CINIOS INC. (the 'Company') provides a warranty to the original purchaser of the product against defects in materials and workmanship for a period of exactly one (1) year from the original date of purchase, subject to the following terms and conditions herein. If CINIOS determines a product to be defective within the warranty period, the Company will either repair or replace the unit at its sole option and discretion.

Warranty covers only LCD televisions and any included accessories in the original product package. Covered units must be purchased and physically located within the fifty (50) United States, Canada, or Mexico. For product warranty outside of those locations, please contact your local distributor or retailer where you purchased the product.

There will be no charge for parts or labor during the warranty period to the original purchaser. Replacement parts and units may be new, rebuilt, or refurbished at the Company's option and sole discretion. Replacement and repaired parts and units are warranted for the remaining portion of the original warranty period or for ninety (90) days from warranty service or replacement, whichever is later. All replaced parts and products become the sole property of the Company.

After the warranty period expires, any and all product repair costs are the sole responsibility of you, the purchaser.

Obtaining Warranty Service

To obtain warranty service in the 50 United States, Canada, or Mexico you must first contact CINIOS Technical Support to receive a return authorization using one of these methods:

- by email at: Support@CINIOS.com
- by website contact at: www.CINIOS.com

For product warranty support outside the 50 United States, Canada, or Mexico, please contact your local distributor or retailer where you purchased the product to obtain authorized warranty service.

Do NOT return a unit to the Company or its authorized service center(s) without first confirming the warranty status and receiving a return authorization number from CINIOS Technical Support. Units sent improperly will be refused delivery.

Proof of purchase in the form of a sales receipt, invoice, or copy thereof specifying the original date of purchase must be presented within the warranty period to obtain covered warranty service.

Types of Service

Units 37" or larger may be eligible for domestic in-home diagnostic and warranty services, subject to geographic availability. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. However, in some cases, it may be necessary to remove and send the unit to a CINIOS service center for repair. In those instances, the Company will pay for and provide the shipping to and from the same customer location.

Units less than 37" must be sent to a CINIOS service center using prepaid freight in its original packaging. The company is not responsible for transportation costs to the service center; however the company will pay for and provide return shipping to the customer. Use of alternate packaging is not recommended, however if necessary, the purchaser should ensure product protection equal or greater than the original packaging protection is provided. The Company is not responsible for product damage due to inadequate packaging materials.

Pre-authorization is required before sending any unit to a Company service center. It is recommended that you acquire insurance and tracking of product shipment.

Limitations and Exclusions

This one-year limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to: cosmetic damage, normal wear and tear, commercial use, misuse, abuse, negligence, signal issues, power surges, connection to improper voltages, damage from shipping, acts of nature or war, any sort of customer misuse or operation for which is was not intended, improper installation or setup, customer modifications, and repairs or adjustments by unauthorized service facilities.

Units with unreadable, altered, or removed factory applied serial numbers, "image burn-in", or for routine maintenance are not covered. This warranty does not cover products sold "AS IS", "FACTORY RECERTIFIED", "REFURBISHED", or by a non-authorized reseller or retailer.

This warranty only covers new CINIOS products, applies strictly to the original purchaser, and is not transferable.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. THE COMPANY'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE DISPLAY. THE COMPANY SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

CINIOS Inc.

THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. Check at www.CINIOS.com for the most current warranty version.

Personal Data

If your CINIOS product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF MOST IN-HOME AND ALL SHIP-IN WARRANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, CINIOS recommends that you always clear all personal information from the unit before it is serviced, regardless of the servicer.